Jennifer M. Bonfilio, RMR-CRC

98 Le An Hurst Road / Asheville, NC 28803 / 609-658-0483 M

WORK HISTORY

Broadcast Captioner & Communication Access Realtime Translation (CART) Provider

Coast 2 Coast Captioning (Owner)	5/10-present
NJCaptions (Owner)	4/01-5/10
VITAC Corporation (in-house)	5/99-4/01

Independent Contractor

int Contractor	
Realtime Transcription, Inc.	1/19-present
Caption Crew	3/19-present
LNS Captioning	9/18-present
Caption Pros	9/1-present
Tennessee Captioning	6/13-present
WGBH The Caption Center	4/14-present
National Captioning Institute	4/01-3/05
CaptionMax	1/02-16
Closed Captioning Services	3/02-1/06
Broadcast Consulting Services, Inc.	6/02-5/10
Carolinas Captioning	9/02-5/11
Visual Audio Captioning	11/04-10/07
Line 21 Captioning	4/07-17
National Captioning Services, Inc.	4/08-5/10
Dynamic Captioning	8/13-8/16

Broadcast Captioner

Provide closed-captioning of live-display television programming, including:

- News programming, sports programming, entertainment shows, informational programming
- Provide immediate services to major networks and local stations for special reports and late-breaking news items
- Responsible for operating satellites, audio lines, video phone, encoders, modems, computers, and specialized software in preparation for on-air setup
- Caption live programs with use of stenographic machine at an average accuracy rate of 99.5+%

Captioning & CART Seminar Presenter & Instructor 3/99-present

Lecture on subject of Broadcast Captioning & CART at conventions, colleges, court reporting schools, and private trainings. Create and supply handouts to participants. Provide one-on-one training, group workshops, and group teletraining with court reporters transitioning into the captioning and/or CART field. Assign homework including dictionary building, software training, practice takes, and review realtime session transcripts. Offer feedback and guidance and carefully monitor progress

CART Captioner 9/94-present

Provide Communication Access Realtime Technology on-site and remotely to individuals and group settings

Certified AccuCap Trainer

1/08-present

Provide one-on-one and group training to Eclipse AccuCap captioning users

Stadium & Arena Captioner

4/01-present

Provide on-site and remote captioning of live action, announcements, videos, commercials, promos, music, PSA's, game highlights, interviews, and sponsor ceremonies of sporting events at various pro and collegiate stadiums, as well as commencement ceremonies at various universities

CART Captioner, Colleges & Universities

9/95-present

Provide realtime captioning of lectures, webinars and discussion groups for deaf and hard-of-hearing students on site and remotely at various universities

Court Reporter, Freelance

1984-1999

Provide transcripts of depositions, court proceedings, arbitration, hearings, planning and zoning board meetings throughout the country

EDUCATION

Court Reporting Diploma, Academy of Business Careers, Woodbridge, NJ, 1984 High School Diploma, South Brunswick High School, Mon. Jct., NJ, 1982 Required Continuation Education Credits, NCRA & CSRA-NJ, 1984-Present

LICENSES & CERTIFICATES

Certified Shorthand Reporter (CSR inactive), State of New Jersey, 11/1/84 Registered Professional Reporter (RPR), National Court Reporters Assoc., 11/1/84 Certified Realtime Reporter (CRR), National Court Reporters Assoc., 10/29/95 Registered Merit Reporter (RMR), National Court Reporters Assoc., 11/7/98 Certified Broadcast Captioner (CBC), National Court Reporters Assoc., 11/1/03 Certified CART Provider (CCR), National Court Reporters Assoc., 6/16/08 Certified Realtime Captioner (CRC), National Court Reporters Assoc., 1/1/16

COMMITTEES & ORGANIZATIONS

CSRA-NJ, Director, 1990s

CSRA-NJ, Treasurer, 1990s

NCRA, Captioning Community of Interest, Member, 2006-2011, 2014-2015

NCRA, CART Community of Interest, Member, 2011-2013

Yahoo! Broadcast Captioners Forum, Founder & Co-Moderator, 2003-2020

FCRA, Realtime Committee Chair 2017-2018

REFERENCES

Furnished Upon Request.