

FOR IMMEDIATE RELEASE

**Debra M. Joyce Steps Down as President of Business Development and
Shannan M. Hauser joins *Coast 2 Coast Captioning* as Vice President of Operations**

Hamilton Twp., NJ – June 1, 2011 – *Coast 2 Coast Captioning*, a leading provider of Communication Access Realtime Translation (CART) and Closed-Captioning Services to sports and entertainment stadiums, arenas, auditoriums, conference centers, and other public venues, announced today that **Debra M. Joyce** has stepped down from her position as President of Business Development due to personal matters. *Coast 2 Coast Captioning* also announced today that **Shannan M. Hauser** has been named Vice President of Operations.

Shannan M. Hauser brings her vast knowledge and experience in the broadcast captioning field and will work alongside **Jennifer M. Bonfilio**, President & CEO of *Coast 2 Coast Captioning*, to oversee the operations of the company.

Coast 2 Coast Captioning works closely with organizations to adhere to the parameters of the Americans with Disabilities Act (ADA), which requires accessibility for deaf and hard-of-hearing individuals in public places, and to provide the best experience and optimal communication for public safety.

Coast 2 Coast Captioning is committed to staying current with the needs of the deaf and hard-of-hearing community. It accomplishes this, in part, through its relationship with prominent deaf and hard-of-hearing organizations, such as Association of Late-Deafened Adults (ALDA) and Hearing Loss Association of America (HLAA). *Coast 2 Coast Captioning* is also working with these organizations to bring awareness of the need for CART & Captioning services.

“We are sad to see Ms. Joyce go,” Ms. Bonfilio stated. “She was an integral part of the vision and formation of the company, but we understand and wish her well. We are very excited and honored to welcome Ms. Hauser to the team,” Ms. Bonfilio continued. “Her experience and passion for the captioning industry will enhance *Coast 2 Coast Captioning’s* ability to serve its clients.”

About *Coast 2 Coast Captioning*

Coast 2 Coast Captioning brings full accessibility to the spoken word at sports, entertainment and business venues for the deaf and hard-of-hearing community, and it assists organizations in becoming fully compliant with the Americans with Disabilities Act (ADA). Established by seasoned and highly regarded captioners, *Coast 2 Coast Captioning* delivers a seamless and accurate interpretation of the spoken word in written text through remote and on-site realtime captioning at these venues. It offers comprehensive captioning services ranging from identifying the necessary technology for reliable, accurate, and visually appealing captioning to implementing and managing the captioning to ensure complete access to the spoken word for the deaf and hard-of-hearing community at each event.

For more information, visit www.c2ccaptioning.com or call *Coast 2 Coast Captioning* staff at 866-828-1822.

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